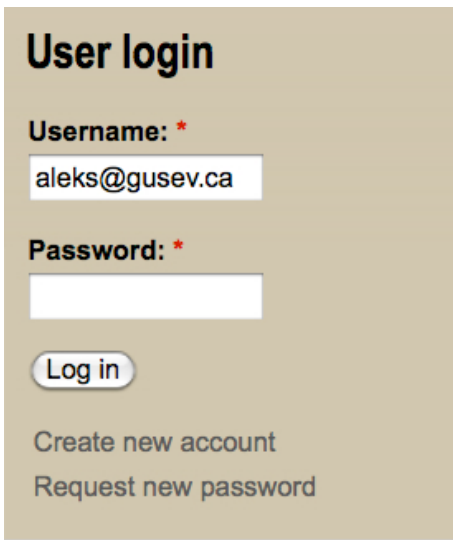# WCA Password reset workflow

Step1. If you know your user name, or email address associated with your WCA profile, enter it in the Username field. The process works with or without anything entered in the Username box... You can simply click on Request new Password

User login

Username: *

aleks@gusev.ca

Password: *

Log in

Create new account

Request new password

Step 2. So far, so good...you can enter either the user name or email address in your user Profile Enter Captcha code. Click on "Email New Password"

Home › User account ›

User account

| Create new account | Log in | **Request new password** |

Username or e-mail address: *

aleks@gusev.ca

CAPTCHA

This question is for testing whether you are a human visitor and to prevent automated spam submissions.

C8Crjm

What code is in the image?: *

C8Crjm

Enter the characters shown in the image.

E-mail new password

Step 3. Pause for the moment. System just sent a password recovery email to the email address associated with your Profile. Check your Inbox. Note that there is no visual clue on this screen about what happened. The screen that is displayed may prompt you to think that nothing happened and that you're back at square one. So, do not enter anything in this screen – go fetch your newly arrived email from Webmaster.

Home ›

User account

| Create new account | Log in | Request new password |

Username: *

Enter your Wilderness Canoe Association username.

Password: *

Enter the password that accompanies your username.

(Log in)

Step 4. If you don't see it, check your spam folder. When you locate the recovery password email, open it

	webmaster (2)	Replacement login information for GusevAleksanda at Wilderness Canoe Association - Guse	9:38 pm
	webmaster	Account details for maddisona at Wilderness Canoe Association (pending admin approval) -	9:29 pm
	webmaster	WCA - account notification - New account has been created. User name: maddisona	9:29 pm
	Dragana Jankovic	Fw: > "BELGRADE" @ TOPOHTO! - Cao Sale, Molim te prosledi na tvoju listu informaciju o dokur	8:18 pm
	Michael Giza	Fwd: WCA Happy Paddling Year 2014 - Hi: Hate to bother you, however I am unable to sign in to ren ✎	8:13 pm

Step 5. Click on the link (where it says "....by clicking on this link")

webmaster@wildernesscanoe.ca
to aleks ▾

9:38 PM (1 minute ago) ☆ ↩ ▾

GusevAleksanda,

A request to reset the password for your account has been made at Wilderness Canoe Association.

You may now log in to www.wildernesscanoe.ca by clicking on this link:

http://www.wildernesscanoe.ca/user/reset/870/1389667117/6b1a6f780f970500...

This is a one-time login, so it can be used only once. It expires after one day and nothing will happen if it's not used.

After logging in, you will be redirected to http://www.wildernesscanoe.ca/user/870/edit so you can change your password.

Step 6 You will be forwarded to this page– click Log in

Home ›

Reset password

This is a one-time login for *GusevAleksanda* and will expire on *Tue, 01/14/2014 - 21:38.*

Click on this button to login to the site and change your password.

This login can be used only once.

[Log in]

Step 7 – User is already now logged IN, but he doesn't know it…

When the following screen appears, you are ALREADY logged in. System is offering you the option to change the temporary password you were issued when you clicked on the link in the password recovery email. Here we are given the screen to enter our new password.

Home › My account ›

GusevAleksanda

| View | **Edit** | My Watched Posts | Notifications | Orders | My Outings |

| **Account** | General Information | Optional Information |

┌─ Account information ─────────────────────────────────

E-mail address: *

aleks@gusev.ca

A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a new password or wish to receive certain news or notifications by e-mail.

Password:

·········   Password strength: Medium

Confirm password:

·········   Passwords match: Yes

┌──┐
│ ⓘ The password does not include enough variation to be secure. Try: │
│   │
│   • Adding punctuation.   │
└──┘

To change the current user password, enter the new password in both fields.

Step 8 - Last screen password change successful, but no message to indicate that...you can be forgiven for thinking that the process didn't actually worked and that you're back at the first step. In fact, you are not. You are good to go. The trick is to write down or remember the password for the next time ☺

Home › My account ›

GusevAleksanda

| View | **Edit** | My Watched Posts | Notifications | Orders | My Outings |

| **Account** | General Information | Optional Information |

Account information

E-mail address: *

aleks@gusev.ca

A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a new password or wish to receive certain news or notifications by e-mail.

Password:

Confirm password:

To change the current user password, enter the new password in both fields.

Picture

Upload picture:

(Choose File) No file chosen

Your virtual face or picture. Maximum dimensions are *85x85* and the maximum size is *30* kB.

☐Messaging and Notifications settings

If you're asking yourself why is this process not more user friendly, you're in good company. The truth is we're using an open source platform that gives you what you paid for. We simply don't have the means to pay for expensive customization and instead rely on you, dear Member, to bear with us in this tedious process – knowing that benefits of WCA membership by far outweight the hassle of password reset.